

## Session 2 - Fostering Operational Excellence - A Collaborative Afternoon with

Mr. Sadiq Ismail (December 16, 2023)



In the afternoon, Mr. Sadiq Ismail facilitated a session centered on Operational Excellence for Academic Leaders. It provided an interactive platform where participants delved into the principles of operational management and its application in the academic sphere. Discussions revolved around optimizing processes, enhancing efficiency, and fostering a culture of continuous improvement in educational institutions. This session was instrumental in equipping participants with practical skills and insights to streamline operations and elevate organizational performance in academic settings.